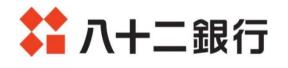


# The 49th Information Meeting May 12, 2022



•This document has been prepared for information purpose only so it should not be construed as an offer or solicitation to buy or sell any securities.

•This document includes statements concerning future business results. These statements do not guarantee future business results but contain risks and uncertainties. Please note that future business results may differ from projections for reasons such as changes in the business environment.

• Information contained herein may be changed or revised without prior notice.

<For inquiry> Planning & Coordination Dept. Investor Relations TEL : 026-224-5512 FAX : 026-226-5077 E-mail : irtantou@82bank.co.jp



Company name	THE HACHIJUNI BANK, LTD.					
Head office	Nagano City, Nagano Prefecture					
Date of establishment	August 1st, 1931					
Network	Domestic: 151 (In Nagano: 131, outside Nagano:20) Overseas Branch: 1 (Hong Kong) Representative Offices: 3 (Shanghai, Bangkok, Singapore)					
No. of employees	3,067 (▲92 from FY2020)					
Capital stocks	¥52.2bn					
Issued shares	511,103 thousand shares					
Total assets	¥13,265.2bn (+¥1,190.1bn from FY2020)					
Net assets	¥834.0bn (+¥1.1bn)					
Loans	¥8,066.6bn (+¥395.8bn)					
Deposits	¥5,974.0bn (+¥386.5bn)					
Total capital ratio (Basel Ⅲ)	Consolidated: 19.06% (▲1.63%) Non-Consolidated: 17.62% (▲1.68%)					
Ratings	S&P Global Ratings : A- R&I : A+ JCR : AA					

#### The Hachijuni Bank's share was selected by "FTSE Blossom Japan Sector Relative Index"

FTSE Russell selected the Hachijuni Bank's share as a component stock of FTSE Blossom Japan Sector Relative Index. This new index was made for the purpose of evaluating the size of environmental burden, the shift to decarbonization, and efforts in climate change. It consists of Japanese companies shares, reflecting ESG performance in each sector.

The Bank will make utmost efforts to raise its corporate value as the reliable company which can meet the expectation of all stakeholders.

FTSE Blossom Japan Sector Relative Index

FTSE Blossom Japan Sector Relative Index is widely used to create and evaluate sustainable investment funds and other financial products.



As of Mar 31, 2022

**Head Office** 



## Main Volume P.4~29

- 1. Outlines of FY2021 Financial Results
- 2. Management Policy

Topics		"Profit from services to customers" turned profitable. [Profit from services to customers] = [Outstanding balance of loans × interest margin+profit on fees & commissions] – [Operating expenses]							
Unit: ¥1mn 3/2016 3/2017 3/2018 3/2019 3/2020 3/2021 3/2022							3/2022		
Outstanding balance of loa interest margin+profit on		59,258	53,693	53,207	52,923	52,782	50,516	51,454	
Operating expenses		56,399	60,488	57,655	54,712	53,269	52,596	48,510	
Profit from services to customers		2,859	▲6,795	▲4,448	▲1,789	▲487	▲2,080	2,944	



#### Outline of FY2021 Financial Results

			(¥100mn)						
Consolidated	3/2021	3/2022	Change		Non-Consolidated	3/2021	3/2022	Change	Initial Plan
Consolidated gross	061	0.20	4.22	Gros	Gross business profit (A)		817	▲15	780
business profit	961	938	▲22	F	Profit on interest	708	684	▲24	661
Profit on interest	709	684	▲24		Profit on f&c	92	99	7	102
Profit on fees & commissions	152	164	11	F	Profit from obt Gains/losses related to bonds	29 24	31 19	1 ▲4	15
Trading profit	33	20	▲12		(B)	24	19	<b>4</b>	_
Profit from other				G&A	expenses (C)	523	508	▲15	532
business transactions	66	69	2	Actua	l net business profit(A-C)	308	309	0	250
General &				Core	net business profit(A-B-C)	284	289	4	250
administrative expenses	590	540	▲49		excl. gains/losses on cancellation of investment trusts	282	339	57	-
Credit related expenses	93	19	▲74		Transfer to general reserve for possible loan losses (D)		▲19	▲24	4
Gains/losses related to stocks	66	21	▲44	Net b	ousiness profit (A-C-D)	303	328	24	245
Gains/losses on money	▲7	_	10		Gains/losses related to stocks (E)	64	21	▲42	41
held in trust	▲ /	5	12	막	Gains/losses on money held in trust	▲7	5	12	-
Ordinary profit	321	380	58	ofit/	Disposal of NPL	82	39	▲43	24
Profit attributable to	223	266	42	Temporary profit/losses	Reversal of allowance for loan losses	-	-	-	-
owners of the parent	225	200	٦٢	ses Y	Reversal of general reserve	-	-	-	-
Ratio of consolidated profits to parent	1 200	1 100	4.0.010		Reversal of specific reserve	-	-	-	-
company's profits (times)	1.208	1.190	▲0.018	Ordir	Ordinary profit		313	52	290
(unics)				Extra	ordinary gains/losses	▲2 185	0	3	-
FY2022 Fore	casts (co	ts (consolidated)		Profi	Profit		223	38	200
Ordinary profit	dinary profit ¥33 0hp		¥33.0bn	Profit	Profit/losses related to securities (B+E)		41	▲46	41
oraniary profit			-55.0011	Cradit related expenses		86	10	▲ 67	20

Credit related expenses

(Note) The classification of dividends on group credit life insurance was changed from other income to the decrease in fees & commissions payment in this period. The above figures of 3/2021 were also revised reflecting this change.

86

¥23.0bn

Profit attributable to owners of

the parent

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19

▲67

29

## HACHIJUNI BANK

### Review of FY2021 Financial Results

## Non-Consolidated

- Core net business profit was ¥28.9bn (+¥0.4bn from FY2020) due to the increase in profit on fees & commissions (sales commissions of investment trusts, consulting fees) and the decrease in G&A expenses (personnel expenses, non personnel expenses) despite the decrease in profit on interest.
- Ordinary profit was ¥31.3bn (+¥5.2bn) due to the decrease in credit related expenses despite the decrease in gains/losses related to stocks.
- > Profit was ¥22.3bn (+¥3.8bn) due to the increase in ordinary profit despite the increase in corporate tax.

## Consolidated

- > Ordinary profit was ¥38.0bn (+¥5.8bn) due mainly to the increase in non-consolidated profit.
- > Profit attributable to owners of the parent was ¥26.6bn (+¥4.2bn).
- > Ratio of consolidated profits to parent company's profits was 1.19 times (cf. 1.20 times of FY2020).

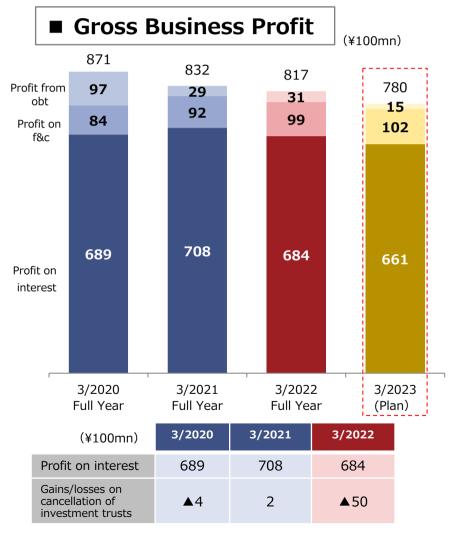
#### Future Forecasts (additional information)

Economic impact of COVID-19 pandemic will continue for some time, and it will have a certain impact on credit risk, mainly on loans and the creditworthiness of some borrowers will deteriorate. But we expect the increase in credit related expenses will not be significant.

Assumptions are uncertain, and changes in the infection situation and its impact on the economy could affect future results.

## Gross Business Profit (Non-Consolidated)

Gross business profit decreased by ¥1.5bn from FY2020 because the decrease in profit on interest exceeded the increase in profit on fees & commissions.



(¥100mn)	3/2021	3/2022	Change	For reference
Profit on interest	708	684	▲24	See page 7 Profit on Interest
Profit on fees & commissions	92	99	+7	See page 11 Profit on Fees & Commissions
Profit from other business transactions	29	31	+1	See page 13 Profit/Losses Related to Securities

◆ 3/2022 Increase/Decrease Factors

- ◆ 3/2023 Initial plan at the beginning of the fiscal year
  - ➢ Gross business profit: ¥78.0bn (▲¥3.7bn from 3/2022)
  - Profit on interest: ¥66.1bn (▲¥2.3bn)
     Profit on f&c: ¥10.2bn (+¥0.3bn)
     Profit from obt: ¥1.5bn (▲¥1.6bn)



## HACHIJUNI BANK

Profit on Interest (Non-Consolidated)

- ➤ Interest on loans was ¥41.9bn (▲¥1.3bn from FY2020).
- > Profit on interest of 3/2023 will decrease by ¥2.3bn from 3/2022.

		(¥100mn)	3/2020	3/2021	3/2022	3/2023 Plan
Pr	r <b>ofit</b> (	on interest	689	708	684	661
	Inte	erest on loans	469	433	419	432
		Domestic	418	406	396	—
		International	51	26	22	—
		rest & dividends on Irities	316	323	268	280
		Domestic	226	241	182	—
		International	89	81	86	—
	<u>excl. gains/losses on</u> <u>cancellation of investment</u> <u>trusts</u>		<u>321</u>	<u>320</u>	<u>319</u>	—
	Inte	erest on deposits	▲35	▲9	▲5	▲10
		Domestic	▲4	▲3	▲2	—
		International	▲30	▲5	▲3	—
		rest payment on rest rate swaps	▲28	▲33	▲31	▲29
		Domestic	▲17	▲23	▲19	—
		International	▲10	▲10	▲12	
		(¥100mn)	3/2020	3/2021	3/2022	9/2022 Plan
g		nns to the Japanese nent (average balance)	2,859	3,133	4,211	4,452

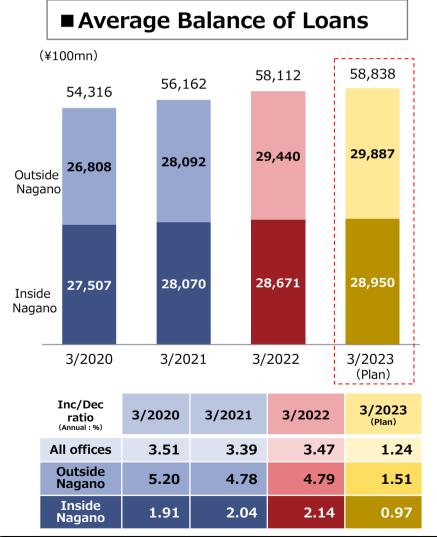
_					
	Yield (%)				
		3/2020	3/2021	3/2022	3/2023
Yi	eld on loans	0.86	0.77	0.72	0.73
	Domestic	0.79	0.75	0.71	—
	excl. loans to the Japanese govt.	<u>0.84</u>	<u>0.81</u>	<u>0.77</u>	—
	International	2.70	1.25	0.88	—
Yield on securities		1.22	1.15	0.99	1.14
	Domestic	1.04	1.05	0.81	—
	International	2.14	1.66	1.79	—
Fu	unding costs	0.13	0.06	0.03	0.07
	Domestic	0.02	0.02	0.01	—
	International	1.64	0.57	0.31	—
	Yield on deposits	0.05	0.01	0.00	—
	Domestic	0.00	0.00	0.00	—
	International	1.94	0.44	0.22	—

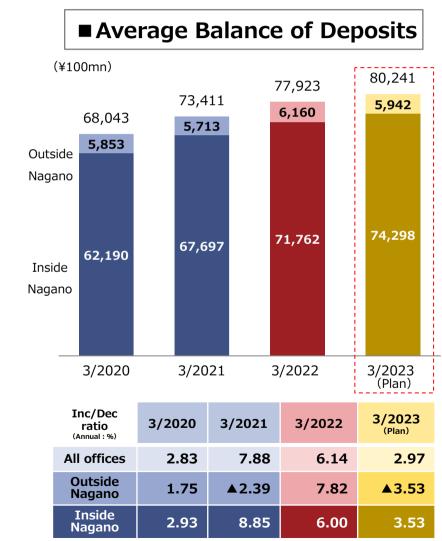
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### Major Accounts (Loans/Deposits)

- > Average balance of loans and that of deposits both marked new records.
- > Loans inside and outside Nagano Prefecture increased firmly, and the increasing trend will continue.





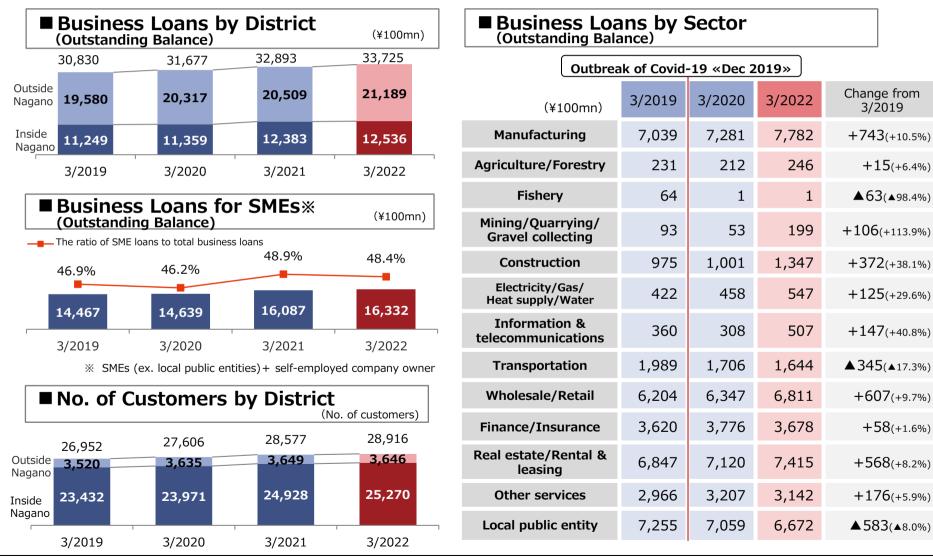
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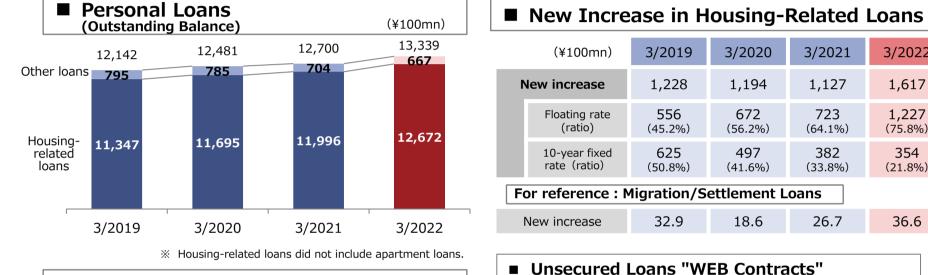
#### Main Figures (Business Loans)

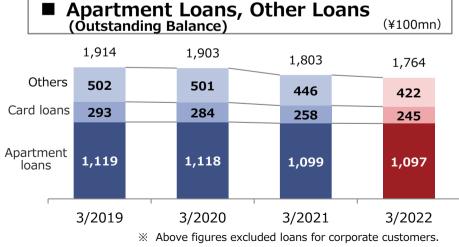
Business loans increased by ¥83.2bn from FY2020 due to the increase in fund raising support for  $\triangleright$ customers affected by COVID-19.



#### Main Figures (Personal Loans)

- Personal loans increased by ¥63.8bn from FY2020, hitting new record high.  $\triangleright$
- Housing-related loans increased by ¥67.6bn due to the increase in loans for newly-build houses,  $\geq$ hitting new record high.





3/2019	3/2020	3/2021	3/2022	
3	※ Above figures exclu	ided loans for corp	orate customers.	
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	Free loan	693 cases	¥640mn
	WEB contract ratio	(83.1%)	(80.1%)
	Car loan	1,300 cases	¥2,340mn
	WEB contract ratio	(85.3%)	(83.8%)
F	Renovation/Exterior loan	94 cases	¥190mn
	WEB contract ratio	(55.3%)	(53.1%)
	Education card loan	383 cases	¥1,180mn
	WEB contract ratio	(88.5%)	(88.4%)

## HACHIJUNI BANK

## Profit on Fees & Commissions (Non-Consolidated)

Profit on fees & commissions was ¥9.9bn (+¥0.7bn from FY2020) due to increases in consulting-related income of corporate banking and personal banking.

		3/2020	3/2021	3/2022		Corporate Banking (¥1mn)				2,636				
	(¥100mn)	Full Year	Full Year	Full Year	3/2023 Plan		2,163		2,122		2,052		1,281	
P	rofit on f&c	84	92	99	102	Syndicated loans, private placement bonds	1,316		1,319		1,098		1,201	
	ees & ommissions	180	175	178	180	Derivatives	227		106		284		549	
	Deposit/loan business	76	74	80	—	M&A related	618		694		670		806	
√Major items	Exchange business	60	59	55	—	◆ Pe	<sub>3/2019</sub> rsonal		3/2020 (ing (¥	1mn)	3/2021		3/2022	
items	Securities-related business	21	21	22	—	Public bonds	3,340	20	2,759					
>	Agency business	11	8	9	—	Life & non-lif insurance	e 827		907	24	2,308	43	2,480	2
	ees & commissions ayment	96	82	78	78	Investment trusts	1,142				581		637	
∠Major items	Fees related to payment loans	69	57	57		Financial instrume intermediary (FI			1,149		1,074		1,358	
items ~	Exchange business	11	11	9		Foreign currenc deposits	y 881		369 310		<b>485</b> 124		<b>355</b> 101	
The	classification of dividends on	group credi	t life insuran	ce was chan	ged from		3/2019		3/2020		3/2021		3/2022	

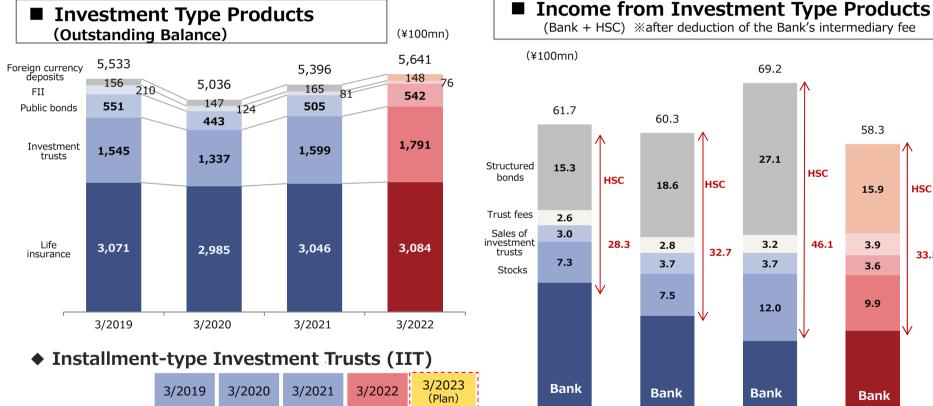
(Note) The classification of dividends on group credit life insurance was changed from other income to the decrease in fees & commissions payment in this period. The above figures of 3/2021 were also revised reflecting this change.

% Incomes from consulting business in each segment were expressed by the above figures.
 % Incomes other than "fees & commissions" were also included in these figures.



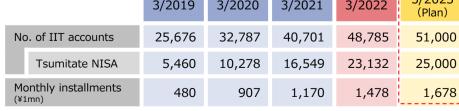
Profit on Fees & Commissions (Personal Banking/Investment Type Related)

- Outstanding balance (market price) of investment type products in personal banking increased by ¥24.5bn  $\triangleright$ from FY2020 due to the steady increase of sales, reflecting stable market conditions.
- Income from investment type products decreased by ¥1.0bn due to the sluggish growth in sales of Hachijuni Securities Co., Ltd.



33.4

3/2019



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23.0

3/2021

27.5

3/2020

HSC

33.5

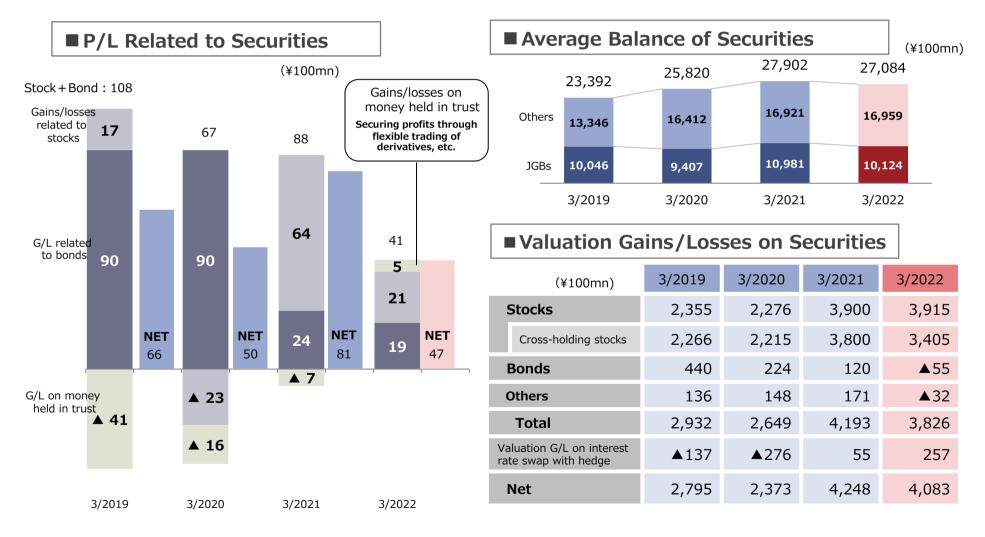
24.8

3/2022



#### Profit/Losses Related to Securities (Non-Consolidated)

- Profit/losses related to securities was ¥4.1bn (▲¥4.6bn from FY2020).
- > Net P/L including gains/losses on money held in trust was 4.7bn (43.3bn).





## The Change in Outstanding Balance of Securities

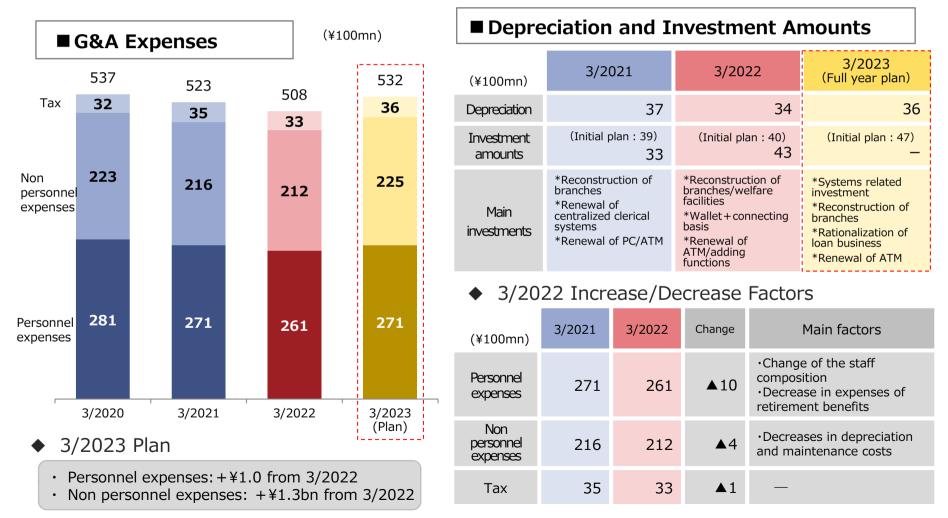
	(Cost basis, ¥100mn)	9/2020	3/2021	9/2021	3/2022	Change from 9/2021	Valuation G/L	Direction
	JGBs	10,388	11,718	10,366	8,275	▲2,091	▲50	$\rightarrow$
	Other domestic bonds	7,016	7,105	6,836	7,121	285	▲6	$\rightarrow$
Bonds	Yen-denominated securitized products	681	716	747	746	▲0	2	$\rightarrow$
N	Structured bonds, beneficial interests etc.	940	1,153	1,201	1,113	▲88	0	$\rightarrow$
	CLO	79	81	80	68	▲11	▲0	$\rightarrow$
Stocks	Domestic stocks	1,143	1,157	1,193	1,163	▲29	3,915	$\rightarrow$
⊐ ∡	Domestic ETF	87	120	109	61	▲48	2	$\rightarrow$
en-di vest	J-REIT	263	289	329	309	▲19	73	$\rightarrow$
Yen-denominated investment trusts	Other investment trusts	2,217	2,189	2,080	1,526	▲553	▲17	$\rightarrow$
ninat t tru:	Union-type of funds etc.	216	221	225	253	28	0	↑
ied	Hedge funds	184	169	170	160	▲10	0	↑
	Hedge funds	46	48	49	75	26	10	↑
Ŀ	Yen-denominated foreign bonds	623	642	657	695	37	1	$\rightarrow$
oreig	Foreign stocks, ETF etc.	138	235	312	335	22	16	$\rightarrow$
n se	Foreign currency-denominated bonds	2,828	3,217	2,911	2,679	▲232	▲104	$\rightarrow$
Foreign securities	Foreign currency-denominated securitized products	604	668	563	472	▲90	▲23	$\rightarrow$
	Foreign currency- denominated CLO	0	0	0	0	0	0	$\rightarrow$
	Total	27,379	29,656	27,753	24,990	▲2,763	3,826	
	Bond duration (years)	3.60	4.27	4.28	3.09	▲1.20		

X The above figures were based on ALM accounting, so they were different from the figures on Financial Statements.



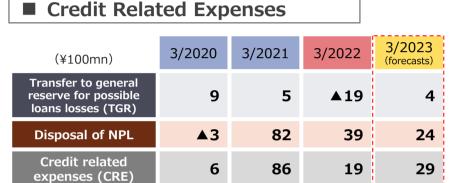
15

- Personnel expenses was ¥26.1bn (▲¥1.0bn from FY2020), non personnel expenses was ¥21.2bn (▲¥0.4bn).
- Main factors of the decrease in personnel expenses were the change of the staff composition and a decrease in expenses of retirement benefits.



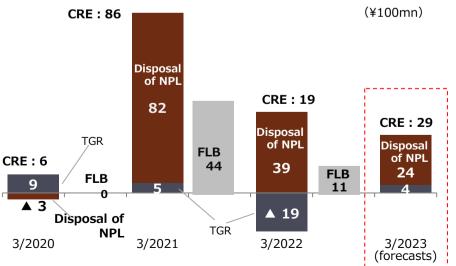
## Credit Related Expenses (Non-Consolidated)

Credit related expenses was ¥1.9bn (▲¥6.7bn from FY2020) due to the decrease in downgrades of large borrowers despite worsening business results in some sectors reflecting the prolonged COVID-19 impact.

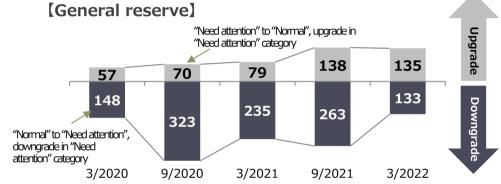


#### ◆ Factors of Large Borrowers (FLB)

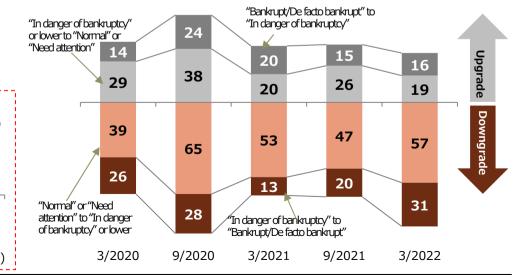
%~ Large Borrowers : More than ±¥1.0bn impact by 1 borrower



### ♦ No. of Upgrade/Downgrade



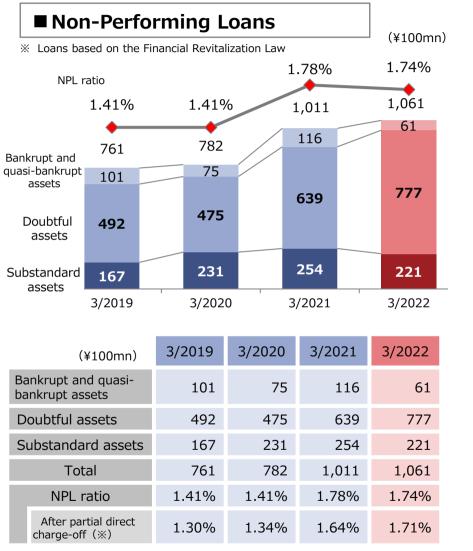
#### [Disposal of NPL (Specific reserve)]



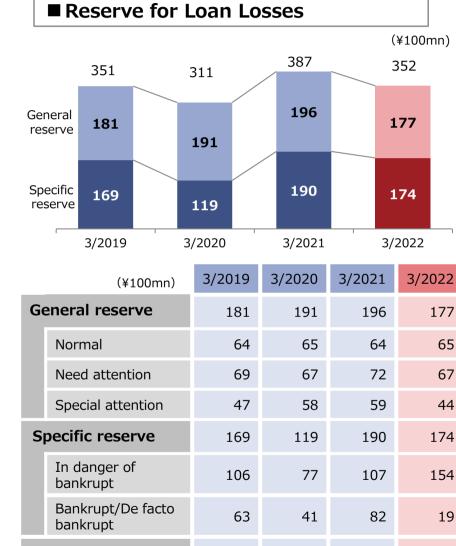
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Major Accounts (Non-Performing Loans, Reserve for Loan Losses)



 $\,\%\,$  Partial direct charge-off was not executed. The above figures were disclosed only for reference.



Total

311

351

352

387



#### Return to Shareholders

(C): Consolidated (¥100mn)	3/2019	3/2020	3/2021	3/2022	3/2023 (forecasts)
Annual dividends ①	69	68	68	78	93
Dividend per share (full year)	¥14.0	¥14.0	¥14.0	¥16.0	¥20.0
Interim dividend	¥6.0	¥6.0	¥6.0	¥6.0	¥10.0
Purchase of own stocks ②	28	29		—	100
Shareholder return $(3) = (1) + (2)$	98	98	68	78	193
Profit (C) ④	224	220	223	266	230
Dividend payout ratio (C) $1 \div 4$	30.9%	31.1%	30.6%	29.3%	40.8%
Ratio of shareholder return (C) $3\div 4$	43.7%	44.7%	30.6%	29.3%	84.3%

#### [Release on Apr 28, 2022] Notice regarding purchase and cancellation of own stocks

Topics ①	[Release
1. Purchase of o	own stocks

Type of stocks	Common stocks
Total number of stocks	Up to 20,000,000
Total amount of purchase	Up to ¥10,000mn
Scheduled period	May 2, 2022 ~ Mar 31, 2023
The method of purchase	Market purchase, including Off-Auction Own Share Repurchase Trading

#### 2. Cancellation of own stocks

Type of stocks	Common stocks	
Total number of stocks	Up to 20,000,000	
Scheduled date	May 20, 2022	

## Topics 2

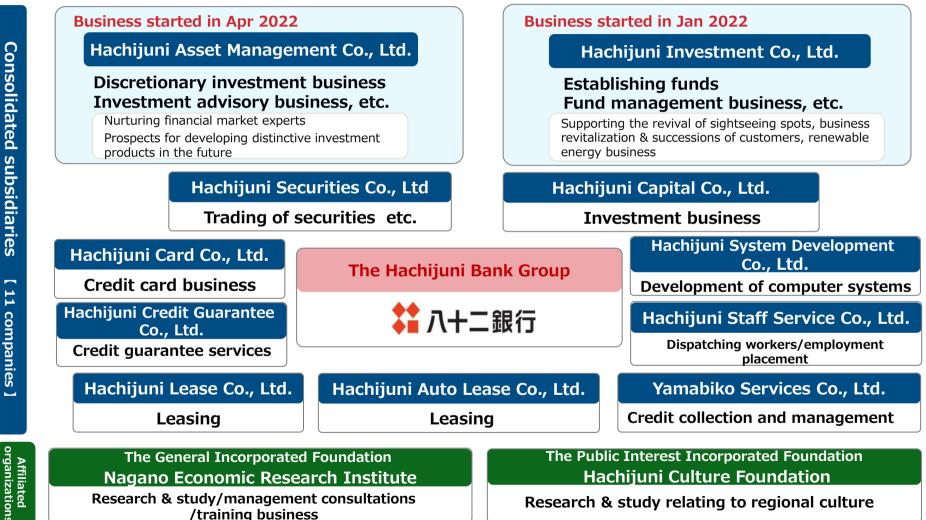
[Release on Apr 28, 2022] Adding dividend target to Medium-Term Management Targets

Profit attributable to ov the parent	wners of	Ratio of consolidated profits to parent company's profits	[New!] Consolidated dividend payout ratio	Greenhouse gas emissions
FY2025: ¥25 billion of	or more	FY2025: 1.25 times or more	FY2022 $\sim$ FY2025: 40% or higher, annually	FY2023: Net zero FY2030: 60% reduction compared to FY2013



#### Outline of the Group Companies

Establishment of new subsidiaries in Oct 2021: Hachijuni Asset Management Co., Ltd, and Hachijuni Investment Co., Ltd.



companies



## Financial Results of Group Companies

	Investment ratio	3/2021	(¥1mn)	3/2022	(¥1mn)	
Company name	(the Bank + subsidiaries)	Ordinary profit	Net profit	Ordinary profit	Net profit	Factors
Hachijuni Securities Co., Ltd.	100.0%	2,116	1,455	912	655	Slower growth in sales of stocks etc. reflecting sluggish market
Hachijuni Lease Co., Ltd.	100.0%	480	346	1,046	725	A decrease in lease income, a decrease in credit related expenses
Hachijuni Card Co., Ltd.	100.0%	147	65	244	158	An increase in settlement services amounts, a decrease in personnel expenses
Hachijuni Credit Guarantee Co., Ltd.	100.0%	2,289	1,508	2,718	1,790	An increase in guarantee charge income, a decrease in credit related expenses
Hachijuni System Development Co., Ltd.	63.7%	111	63	202	141	A decrease in outsourcing fees, a decrease in depreciation
Hachijuni Capital Co., Ltd.	41.0%	263	218	171	129	A decrease in sales of investment securities
Hachijuni Staff Service Co., Ltd.	100.0%	12	7	22	14	An increase in subsidies for human resource matching business, a decrease in income of employment placement
Yamabiko Services Co., Ltd.	99.0%	152	100	163	96	An increase in collection of claims, an increase in credit related expenses
Hachijuni Auto Lease Co., Ltd.	100.0%	647	424	807	531	An increase in auto lease income, a decrease in credit related expenses
Hachijuni Asset Management Co., Ltd.	100.0%	Since Oc	t 2021	▲38	▲27	No operating income, only expenses, as the company has not yet started operations.
Hachijuni Investment Co., Ltd	100.0%	Since Oc	t 2021	14	9	Management fees from new funds
Ratio of consolidated profit company's profits (ti		1.20	08	1.19	90	

2. Management Policy



#### Medium-Term Management Targets

Management Philosophy

"Stick firmly to the sound banking principles, thereby contributing to the development of the regional community"

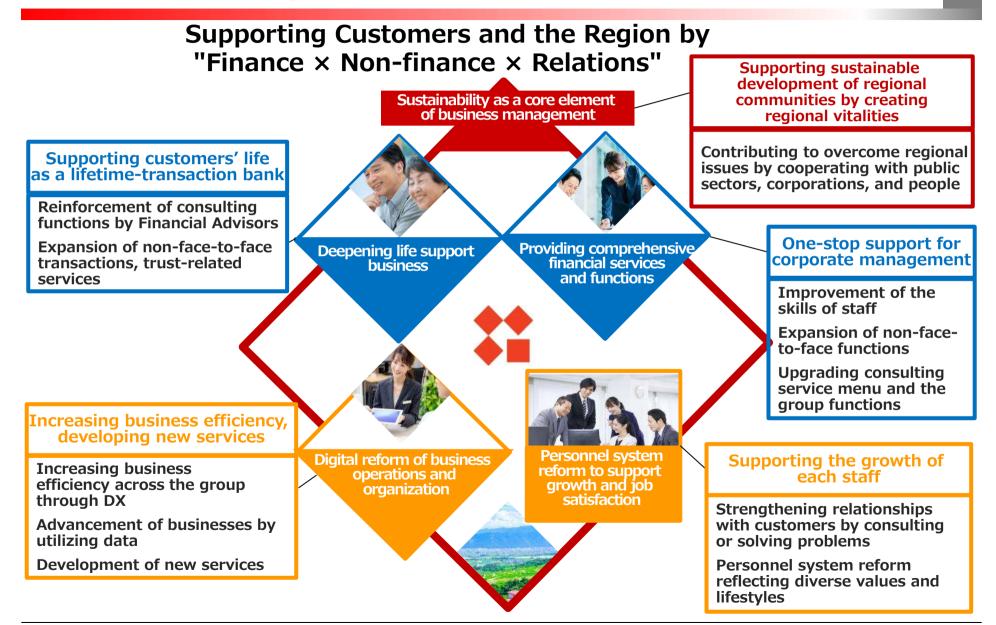
**Medium-Term Management Targets** 

Medium-Term Ma	FY2021 results	
Profit attributable to owners of the parent	FY2025: ¥25.0bn or more	¥26.6bn
Ratio of consolidated profits to parent company's profits	FY2025: 1.25 times or more	1.190 times
Consolidated dividend payout ratio	FY2022 ~ FY2025: 40% or higher, annually	New target
Greenhouse gas (CO2) emissions	39.7% reduction	



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### Medium-Term Management Vision 2021





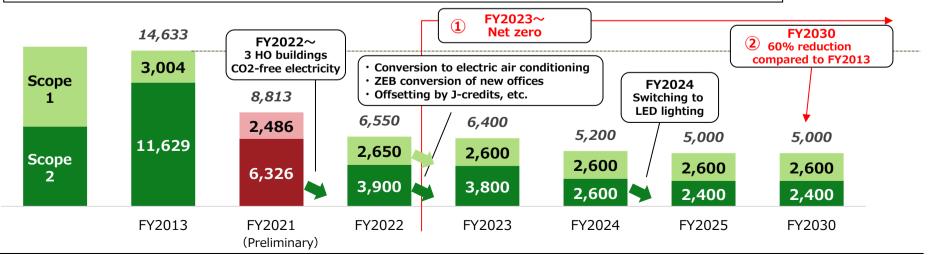
#### Theme **1** Sustainability as a Core Element of Business Management

#### Toward the Achievement of Greenhouse Gas (CO2) Emissions Reduction Targets

Target	1) FY2023:	Net zero / ② FY2030: 60% reduction compared to FY2013			
Target scopes	Scope 1 : Heavy oil, kerosene, city gas, LP gas, gasoline $\Rightarrow$ CO2 emissions generated by the Bank itself Scope 2 : Electricity $\Rightarrow$ CO2 emissions considered to be emitted from electricity use				
Type of measures	1 Capital investment : Energy-saving equipment, solar panel installation, etc. 2 External procurement : Purchase of CO2-free electricity and J-credits				
Basic	Scope 1	<ul> <li>Conversion of heat source (kerosene or gas) to electricity when updating air conditioning and kitchen equipment</li> </ul>			
scenario	Scope 2	<ul> <li>Three Head Office buildings, which account for about 40% of total CO2 emissions, switched to CO2-free electricity</li> <li>Switching to LED lighting in the Operation Center building and Head Office Annex</li> </ul>			

Image of CO2 emission reduction based on "Basic scenario" (Uni

(Unit: t -CO2)



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Theme Sustainability as a Core Element of Business Management

### **Toward the Achievement of Sustainable Finance**

Target	FY2021 ~ FY2030 (10 years) Sustainable Finance : Total ¥1.5tn (for environment : ¥1tn)			
Target area	Investment and lending for environme	ent, medical care, welfare, education, establishment of businesses, business successions		
New de	edicated products in FY2021	Characteristics		
Jul 2021~	Sustainability Link Loan (SLL)	Interest rates and other loan terms fluctuate depending on the achievement of ambitious sustainability challenge targets consistent with international principles.		
Jan 2022~	Hachijuni Sustainability No.1 fund Providing financial support for renewable energy projects and decarbonization, as well as for companies that are creating new businesses and technologies, and for companies facing business succession issues such as the absence of successors			
SDGs loan		Interest rates fluctuate according to the achievement of goals related to the SDGs set by customers themselves.		
Feb 2022~	Positive Impact Finance (PIF)	The Bank and the Nagano Economic Research Institute analyze the environmental, social, and economic impact of our customers and help them increase and reduce the identified impact.		

«FY2021 results» (Preliminary) Execution of Sustainable Finance : ¥167.4bn (for environment : ¥63.0bn)

## Supporting local SDG efforts

90th Anniversary	Presentation of rice from terraced rice paddies	Donation of rice harvested through volunteer activities to "NPO Hotline Shinshu"
commemorative events	Local culture promotion	Subsidizing the activities of 14 organizations (15 projects) engaged in local cultural inheritance activities
New	Smile bond	Donation of a portion of the Bank's profits to "Food Bank Shinshu", a certified NPO
products	SDGs foreign currency time deposit	Donation of a portion of the Bank's profits to Nagano Children's Hospital





#### Theme Deepening Life Support Business

### **Enhancement of Inheritance-Related Products and Services**

Start of trust services for individuals (testamentary substitute money trusts, testamentary trusts, and estate arrangement services) with the Bank as trustee to meet the "asset management needs" of our elderly customers and the "inheritance and asset transfer needs" to the next generation

	Products and Services		Characteristics	«FY2021 results»	
		Relay of hearts	Jointly managed designated money trust with a special clause (with a special clause for testamentary substitute and bequest and donation)	<b>31</b> cases	
Oct 2021~ Trust services for individuals	Longevity and peace of mind				
	testamentary trusts	The Bank provides comprehensive support for the preparation, safekeeping of notarized wills and execution of wills.	18 cases	Income: ¥21mn	
		Estate arrangement services	The Bank handle complicated inheritance procedures such as cancellation and redemption of deposits and savings, and name change of real estate on behalf of the heirs when an inheritance occurs.	2 cases	
Apr 2022~ Expansion of products Real estate small-lot products	Trust beneficiary right type	These products are expected to simultaneously realize "inheritance measures" and "stable cash flow" through rental	146 Income	<sup>cases</sup> : ¥26mn	
		Voluntary partnership type	income by utilizing real estate.	Apr 2022~	

## Hachijuni Life Support Services [Jul 2021~]

Expansion of non-financial services to solve the "problems" of elderly customers

Nov 2021~ All offices started	Life Support Services	Introducing our partner companies that can solve "problems" in customers' daily life, such as garden pruning, housekeeping, etc.	«FY2021 results» 376 cases
Jul 2021~	Real estate agent introduction services	Responding to a variety of real estate transaction needs, including the need to dispose of underutilized real estate from heirs, etc.	«FY2021 results» 24 cases



#### Theme Providing Comprehensive Financial Services and Functions

#### **Business Strategy Development Support** [Business Restructuring Subsidy]

Supporting business growth and business restructuring by using subsidies such as "Monozukuri subsidy" and "Business restructuring subsidy"

The Bank will support the development of business strategies for the age of With-corona.

#### This is one of the best results in the nation. "Business Restructuring Subsidy" Adoption Results (cases)

			-	
1st period	2nd	3rd	4th	Total
68	46	69	76	259

Of which fee-charging support : 143 cases (profit: ¥317mn)

#### Support for Startups and New Businesses [General Incorporated Association Nagano Innovation Base]

Participation to Nagano Innovation Base, a general incorporated association established in July 2021 to support entrepreneurs who are motivated to create new businesses and grow their businesses in Nagano

«FY2021年 results» Support for startups and new businesses:282 customers

The Bank provides a wide range of support to customers who wish to start or establish new businesses.

**\*** Achievements of the Bank's own activities

## **Enhancing Group Functions**

	Strengthening our comprehensive financial services Providing a wide range of consulting services related to corporate management by		Hachijuni Staff Service Co., Ltd.	Strengthening dispatch of high-level human resources			
Providing a v			Hachijuni Card Co., Ltd.	Start of JCB brand handling			
			Hachijuni Asset Management Co., Ltd.	Making financial services more sophisticated			
integrating whole power of the Hachijuni Bank Group		of new subsidiaries Hachijuni Investment Co., Ltd.		Supporting business growth through both investment and lending			
FY2021	Nagano Economic R	esearch Institu	ite «Personnel consulting»	17 cases / Income ¥7mn			
results	Hachijuni System De	Hachijuni System Development Co., Ltd. «IT consulting»		6 cases / Income ¥2mn			



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#### Theme Digital Reform of Business Operations and Organization

#### [Precedence introduction at some offices] Electronic Contracting Service

Precedence introduction of electronic contracting service at 8 offices to promote digitalization of loan operations and to enhance customer convenience

Electronic Contracting Service					
Electronic Contracting Service	Overdraft Borrowing Request Service				
Loan procedures can be completed on the web using electronic signatures	Application procedures of overdraft loans can be completed on the web				
For corporations, self-employed company owners : Loan transactions as specified by the Bank For individuals : Housing loans, large-amount free loans	Overdraft loan application $\checkmark$ Checking transaction status etc.				

#### [Started trial at some offices] Visit Reservation System

Started a trial "Visit Reservation System" at 9 offices, where customers can reserve the purpose and date of their visit via our website.



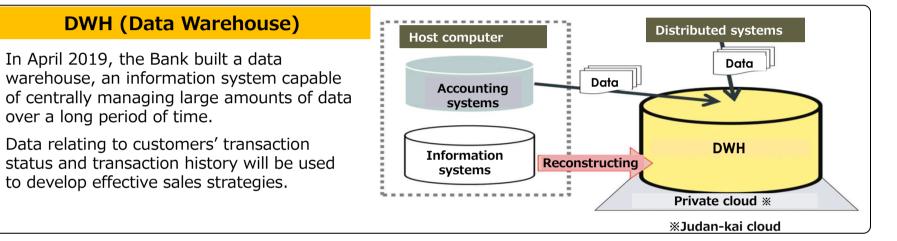
Aiming to improve customer convenience and equalize operations through smooth procedures





Theme Digital Reform of Business Operations and Organization

## Sales Model Using DWH (Data Warehouse)



Business Reform Through « DWH × AI »				
Currently being carried out	Marketing	Detecting customers who are likely to sign a contract (Examples of use: "installment-type investment trusts", "debit cards", etc.)		
Scheduled to be introduced this summer	Forecasts of business conditions change	A model is built with data held by the Bank. Capable of identifying signs of performance deterioration from approximately 6 months in advance. By utilizing the "awareness" detected by AI, sales staff can follow up with business customers at the appropriate timing.		
Scheduled to be introduced this autumn	Online lending	A model is built with data held by the Bank. Loan execution is completed without face-to-face meetings. Available for customers who have no loan transactions.		



#### Theme 5 Personnel System Reform to Support Growth and Job Satisfaction

#### Multiple-Track Personnel System (New Professional Course / Abolished Sales Operations Course)

To respond to the increasing sophistication and diversity of work, the Bank have revised the personnel system to allow each employee to choose a course that suits his or her aptitude and work style by abolishing the sales operation course and establishing a new professional course, etc., which aims to strengthen professionalism.

#### Human Resource Development

The Bank have launched a new training program for IT coordinators, and a new circle for acquiring FP 1st grade and CFP qualifications, to encourage employees to voluntarily develop their skills.

No. of employees with qualification as of the end of FY2021	Small and Medium sized Enterprise Consultant	FP 1st grade	Securities analyst	TOEIC (850 points or higher)
	53	71	51	41

#### **Support for Taking Childcare Leave**

Diversity Promotion Office promotes the maintenance of motivation and positive future career development after returning to the workplace through individual interviews and support training for employees who are scheduled to take childcare leave.



Target	General Business Owner's Action Plan for the Law for the Promotion of Women's Activity (Phase 3) (The plan period: Oct 1st, 2021~Sep 30, 2026) Target 2 : Achieving 100% of male employees who take childcare leave						
Percentage of male employees taking childcare leave		FY2018	FY2019	FY2020	FY2021		
		28.8%	31.9%	35.9%	60.3%		