

# **The 42nd Information Meeting**

The 31st Long-Term Management Plan

# Dare to Change; Create the Next Generation (April 2018 ~ March 2021)

# Nov 15, 2018



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Company name	THE HACHIJUNI BANK, LTD.
Head Office	Nagano City, Nagano Prefecture
Date of establishments	August 1st , 1931
Network	Domestic 151 (in Nagano: 131, outside Nagano:20) Overseas Branch: 1 (Hong Kong) Representative Offices: 4 (Dalian, Shanghai, Bangkok, Singapore)
No. of employees	3,284
Capital stock	¥52.2bn
Issued shares	511,103 thousand shares
Total asset	¥9,855.5bn
Net asset	¥721.1bn
Deposits	¥6,619.5bn
Loans	¥5,211.5bn
Total capital ratio (Basel Ⅲ)	Consolidated: 19.74% (preliminary) Non-consolidated: 19.06% (preliminary)
Ratings	S&P Global Ratings : A R&I : A+

# "Eco-First Company"

The 2nd Company in the Banking Industry

In August 2018, the Bank was certified as an "Eco-First Company" by the Ministry of Environment, highly evaluated the Bank's advanced and sustainable programs in which both officers and employees engaged actively in environmental conservations.







#### Index

# Main Volume

P.4~25

- 1. Outlines of 1H FY2018 Financial Results and FY2018 Full Year Forecasts
- 2. Major Accounts and Main Figures
- 3. Progress in the 31st Long-Term Management Plan

<b>Topics</b> Interest on loans of 1H FY2018 increased from the 1H of the previous fiscal year for the first time in 10 years.									us		
(¥100mn)	FY2008 1H	FY2009 1H	FY2010 1H	FY2011 1H	FY2012 1H	FY2013 1H	FY2014 1H	FY2015 1H	FY2016 1H	FY2017 1H	FY2018 1H
Interest on loans	408	377	344	322	308	292	275	262	242	234	235
Change from the 1H of the previous FY	+2.3	▲30.9	▲32.6	▲22.1	▲14.7	▲15.3	▲17.6	▲12.9	▲19.6	▲7.6	+0.3



## Outline of the 1H FY2018 Financial Results

Consolidated

	(¥100mn)	9/2017	9/2018	Change
	nsolidated gross siness profit	497	468	▲29
	Profit of interest	343	342	▲1
	Profit on fees & commissions	66	65	▲1
	Trading profit	11	12	1
	Profit from other business transactions	76	47	▲28
ad	eneral & Iministrative penses	316	310	▲5
	edit related penses	6	▲3	▲10
	ains/losses related stocks	21	9	▲12
Or	dinary profit	202	167	▲34
Net income attributable to owners of parent		134	108	▲25
pro co	tio of consolidated ofits to parent mpany's profits mes)	1.098	0.947	▲0.151

# Non-Consolidated

(¥100mn)		2017/9	2018/9	Change	From projections	
Gros	ss bus	iness profit(A)	439	407	▲31	14
	Prof	t on interest	342	340	▲1	17
	Prof	t on fees & commissions	39	38	▲1	▲6
	Profi	t from other business sactions	56	27	▲28	4
		Gains/losses related to bonds (B)	55	23	▲32	9
G&A	A expe	nses (C)	285	277	▲7	▲7
Core	e net b	ousiness profit (A-B-C)	98	106	8	11
Actu	ual net	: business profit (A-C)	153	130	▲23	20
Tran poss	Transfer to general reserve for possible loan losses (D)		▲2	-	2	-
Net	busin	ess profit (A-C-D)	156	130	▲26	20
(0	Reve loan	ersal of allowance for losses	-	4	4	▲2
sses		Reversal of general reserve	-	11	11	-
Temporary profit/losse		Reversal of specific reserve	-	▲6	▲6	-
Temporary profit/losses	Gain: (E)	s/losses related to stocks	22	9	▲12	4
	Disp	osal of NPL	3	0	▲ 3	▲0
Ordi	inary p	profit	175	142	▲32	22
Extr	aordir	ary gains/losses	▲5	12	17	▲ 2
Net income		122	114	▲7	14	
Crea	dit rela	ated expenses	0	▲4	▲5	2
Profi (B+	it/loss€ ⊦E)	es related to securities	78	33	▲44	13



#### Review of the 1H FY2018

#### [Consolidated]

- Ordinary profit was ¥16.7bn (▲¥3.4bn from 1H FY2017) due to decreases in gains/losses related to bonds (▲¥3.2bn) and in gains/losses related to stocks (▲¥1.2bn) despite the decrease in credit related expenses.
- > Net income attributable to owners of the parent was  $\pm 10.8$  bn ( $\pm 2.5$  bn).

#### [Non-consolidated]

- > Core net business profit was  $\pm 10.6$ bn ( $\pm 10.8$ bm) due to the decrease in G&A expenses ( $\pm 10.7$ bn).
- > Ordinary profit was ¥14.2bn (▲¥3.2bn) due to the decrease in profit/losses related to securities (▲¥4.4bn).
- Net income was ¥11.4bn (▲¥0.7bn) due to the decrease in ordinary profit, despite the ¥1.6bn of extraordinary gains by the merger with Hachijuni Business Services Co., Ltd.

# FY2018 (3/2019) Forecasts

#### [Consolidated]

- Ordinary profit will be ¥34.5bn (▲¥7.0bn from FY2017) due to the decrease in ordinary profit of non-consolidated account as profit/losses related to securities will decrease.
- > Net income attributable to owners of the parent will be  $\pm 22.5$ bn ( $\pm 3.3$ bn).

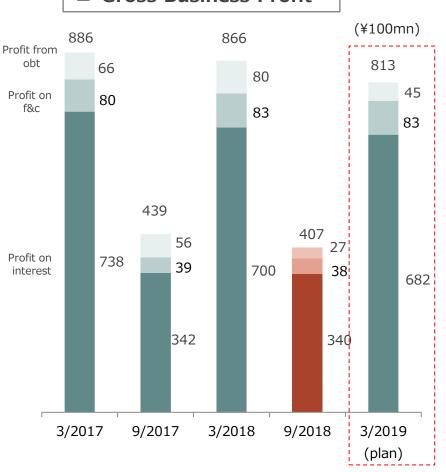
#### [Non-consolidated]

- Core net business profit will be ¥22.5bn (▲¥0.3bn) due to the decrease in profit on interest by the increase in funding costs, reflecting higher rates in US despite the decrease in G&A expenses.
- > Ordinary profit will be ¥28.5bn (▲¥6.3bn) due to the decrease in profit/losses related to securities.
- > Net income will be  $\pm 21.5$ bn ( $\pm \pm 1.2$ bn).



#### Gross Business Profit (Non-Consolidated)

- Profit on interest decreased by ¥0.1bn from 1H FY2017 due to the increase in funding costs despite the increase in interest on loans.
- Gross business profit for the end of FY2018 will decrease due to the decrease trend in profit on interest.





(¥100mn)	9/2017	9/2018	Change	For reference
Profit on interest	342	340	▲ 1	See page 7
Profit on fees & commissions	39	38	▲1	See page 8
Profit from other business transactions	56	27	▲28	See page 9

◆ 1H FY2018 Increase/Decrease factors

#### FY2018 (3/2019) forecast

- Profit on interest: ¥1.8 from FY2017 due to the increase in funding costs of foreign currencies.
- ➢ Profit on f&c: almost unchanged from FY2017.



#### Profit on Interest (Non-Consolidated)

- Interest on loans (domestic: ¥21.7bn, international: ¥1.7bn) increased by ¥30mn from 1H FY2017 for the first time in 10 years.
- > The pace of the decline in interest on loans of domestic area will become moderate.

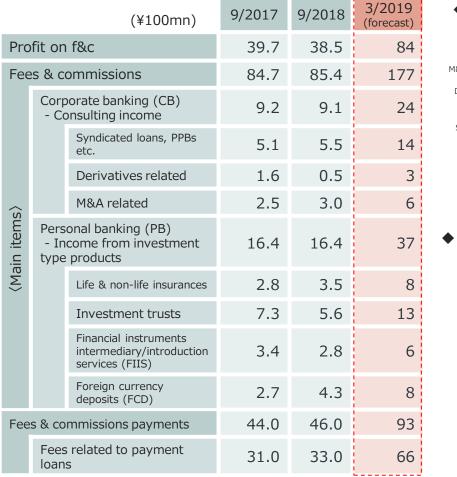
	(¥100mn)	9/2017	3/2018	9/2018 (FY2018 plan)	■ Yield and	Margin	(all office	es, %)		
Prof	it on interest	342	700	340 <u>(682)</u>		3/2016	3/2017	3/2018	9/2018	3/2019
D	omestic	321	629	307 <u>(628)</u>	N# 11					(forecast)
	Interest on	223	443	217	Yield	1.14	1.07	0.94	0.88	0.88
	loans	()	110	·	Funding costs	0.16	0.15	0.11	0.12	0.13
	Interest & dividends on sec.	106	199	96	Interest margin	0.98	0.92	0.83	0.76	0.74
	Interest on deposits	▲3	▲6	▲2	■ Yield and	Margin	(domest	ic, %)		
	Interest payment on interest rate swaps	▲7	▲13	▲6		3/2016	3/2017	3/2018	9/2018	3/2019 (forecast)
Ir	nternational	20	70	33 <u>(54)</u>	Yield on loans	1.12	0.99	0.90	0.85	0.85
	Interest on loans	11	23	17	Yield on sec.	1.24	1.27	1.06	1.02	1.06
	Interest &	,,	95	47	Funding costs	0.10	0.06	0.02	0.02	0.01
	dividends on sec.	54	90	47	Yield on depo.	0.03	0.01	0.01	0.00	0.00
	Interest on deposits	▲9	▲19	▲11	Interest margin	0.94	0.90	0.79	0.72	0.72
	Interest payment on interest rate swaps	▲4	▲7	▲3					i I	7

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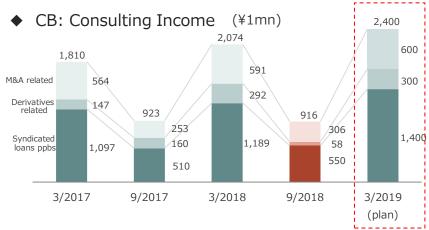


# Profit on Fees & Commissions (Non-Consolidated)

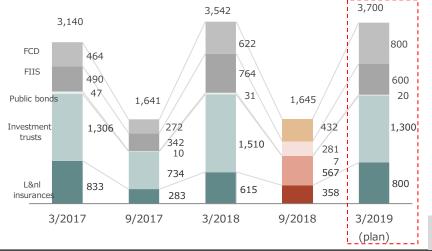
- Consulting income in corporate banking (CB) was the same level as 1H FY2017 because the issuance of Regional Revitalization Support PPBs (private placement bonds) remained solid.
- Income from investment type products in personal banking (PB) was also the same level as 1H FY2017 because income from foreign currency deposits increased firmly.



Note: The above figures were deferent from the figures on Statements of Income.



PB: Income from Investment Type Products (¥1mn)

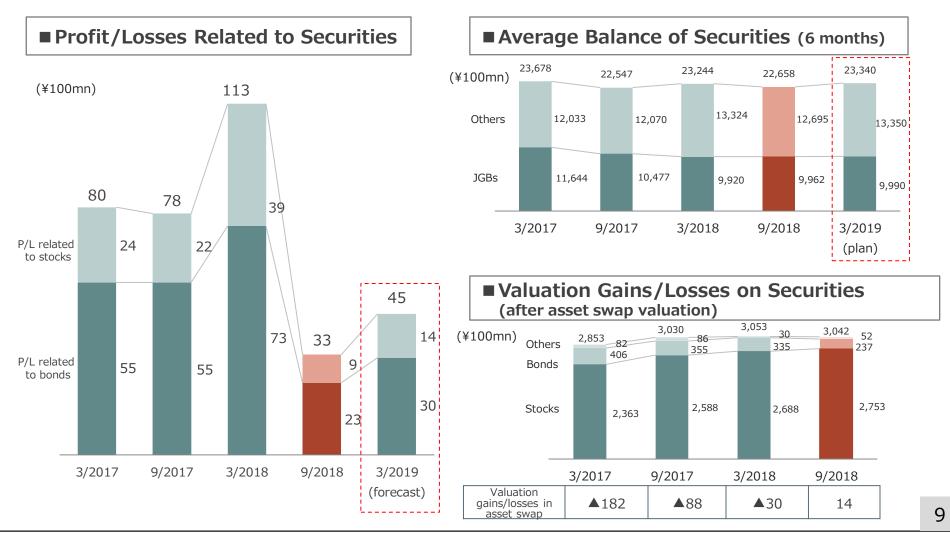


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# Profit/Losses Related to Securities (Non-Consolidated)

- > Profit/losses related to securities decreased by ¥4.4bn from 1H FY2017.
- > Average balance of securities increased by ¥11.1bn due mainly to the increase in other securities.



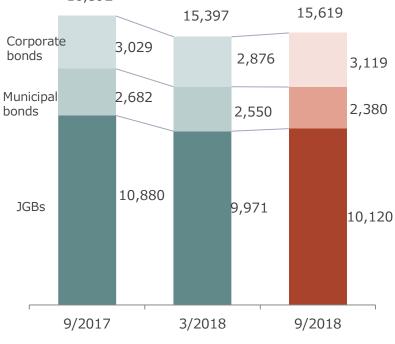
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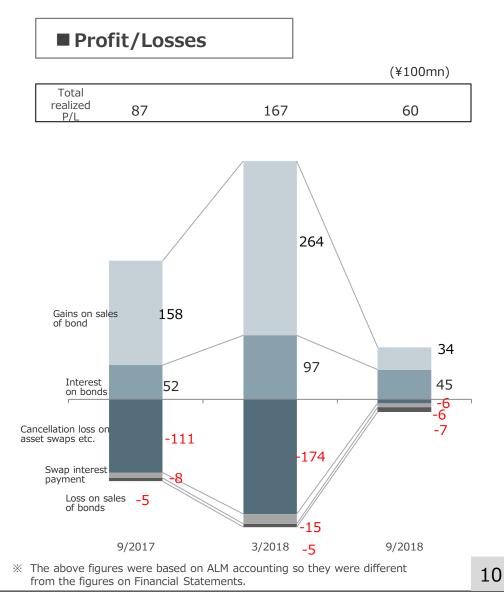


#### Market Investment (Yen Bonds)

		Balance)	(¥100mn)
Valuation gains/losses before hedge	445	369	226
Valuation gains/losses after hedge	355	344	238

16,592

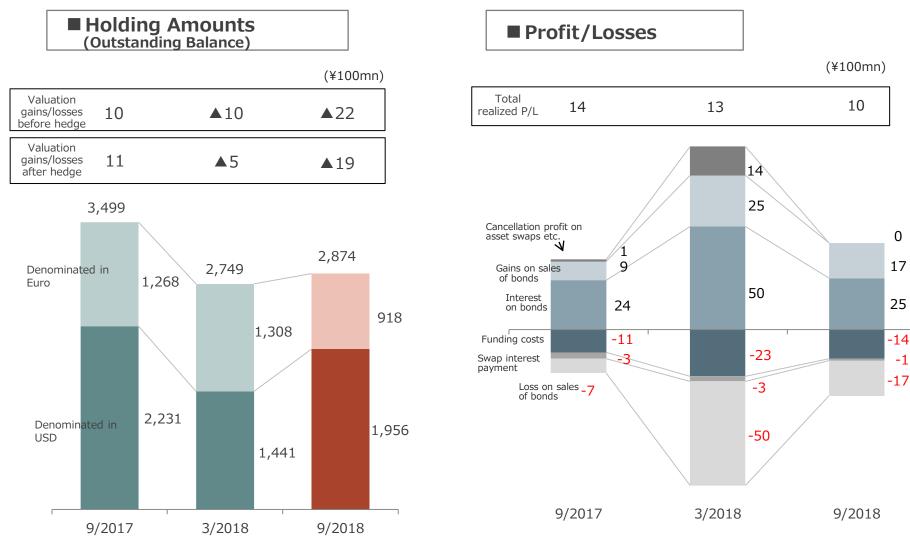




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#### Market Investment (Foreign Bonds)

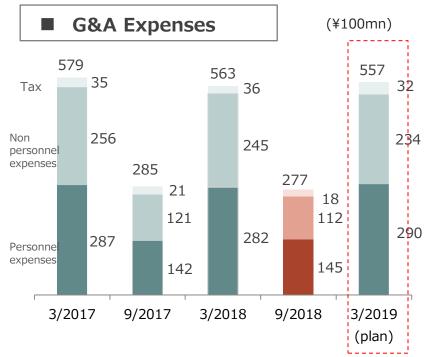


 $\,\%\,$  The above figures were based on ALM accounting so they were different from the figures on Financial Statements.



#### General & Administrative Expenses (Non-Consolidated)

- Personnel expenses increased by ¥0.3bn, non-personnel expenses decreased by ¥0.9bn, and tax decreased by ¥0.2bn from 1H FY2017.
- The merger with Hachijuni Business Services Co., Ltd. affected G&A expenses (increase in personnel expenses, decrease in outsourcing expenses).



#### FY2018 forecasts

- Personnel expenses: +¥0.8bn from FY2017 due to the employee increase caused by the merger with Hachijuni Business Services Co., Ltd.
- Non personnel expenses: ▲¥1.0bn due to the reduction of operation consignment expenses, reflecting the abovementioned merger

Dep	reciation and	l Investment	Amounts
(¥100mn)	3/2017	3/2018	3/2019 (plan)
Depreciation	43.2	42.4	41.0
Investment amounts	35.7	45.1	42.9
Main investments	*Branch system update *Increase in biometrics authentication machines *Integrated office PC update	*Instant issuance machine of card *Next phased system *OTM update	*Next phased system *Paperless *API

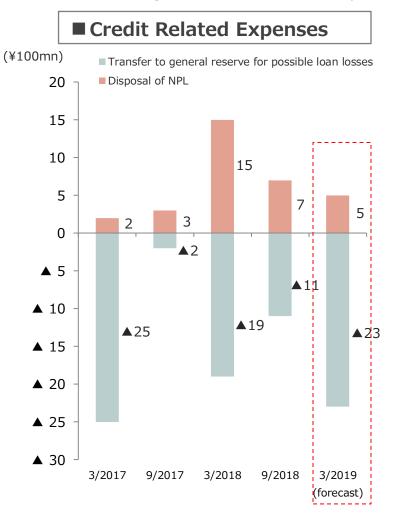
• 1H FY2018 Increase/Decrease Factors

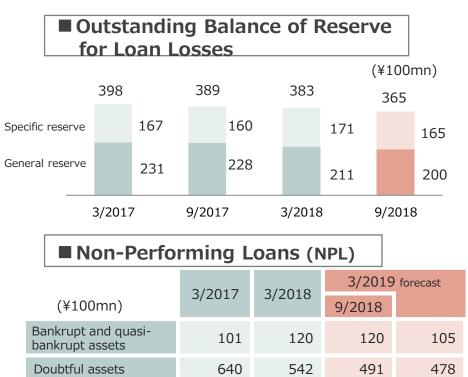
(¥100mn)	9/2017	9/2018	Change	Main factors
Personnel expenses	142	145	3	•Increase in wages •Increase in temporary employment costs
Non personnel expenses	121	112	▲9	<ul> <li>Decrease in outsourcing expenses</li> <li>Decrease in advertising expenses</li> </ul>
Tax	21	18	▲2	<ul> <li>Decrease in consumption tax</li> <li>Decrease in size-based enterprise tax</li> </ul>



## Credit Related Expenses (Non-Consolidated)

- > Non-performing loans continued to decrease, NPL ratio also declined.
- Credit related expenses of FY2018 (3/2019) will be a negative ¥1.8bn, reflecting the recent financial surroundings and the decline in the probability of default.





% Partial direct charge-off was not executed. This figure was disclosed only for the reference.

226

967

1.94%

1.83%

Substandard assets

After partial direct charge-

Total

NPL ratio

off ※

207

869

1.68%

1.53%

187

799

1.51%

1.37%

178

762

1.46%

1.32%



#### Return to Shareholders

- Year-end dividend per share will be ¥8.0, ¥1.0 up from the previous forecast based on the full year business forecast and management target of consolidated payout ratio (over 30%).
- > Dividend per share of FY2018 full year will be ¥14.0.
- Ratio of shareholder returns will be 43.6% due to the purchase of own stocks according to the resolution on Jun 2018.

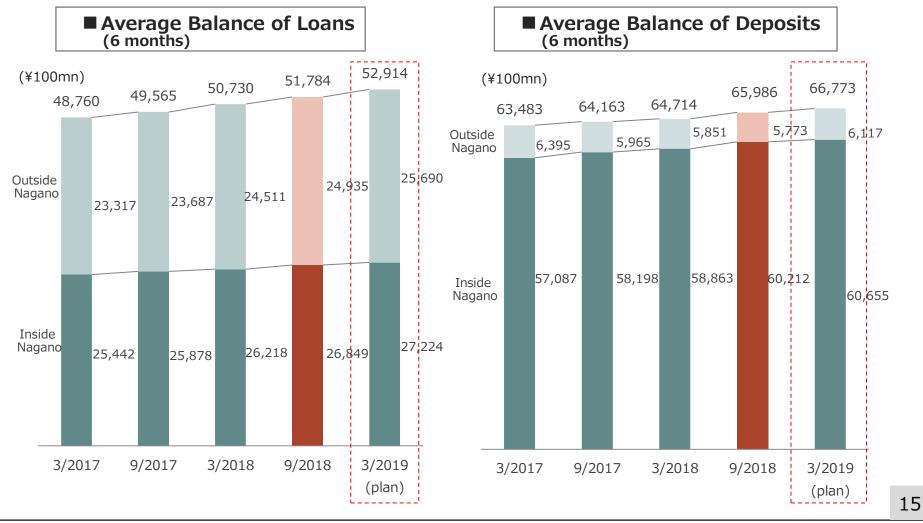
	(¥100mn)	3/2015	3/2016	3/2017	3/2018	3/2019 (forecast)
Annı	ual dividends①	75	75	70	65	69
	lend per share year)	¥15.0	¥15.0	¥14.0	¥13.0	¥14.0
	Interim dividend	¥5.0	¥6.0	¥6.0	¥6.0	¥6.0
Purc	hase of own stocks②	30	30	0	29	28
	The term $(1) + (2)$	105	105	70	95	98
	income -consolidated)④	257	277	231	227	225%
	lend payout ratio -consolidated) $\textcircled{1}\div\textcircled{4}$	29.2%	27.2%	30.6%	28.9%	30.8%%
	o of shareholder returns a-consolidated) $3\div 4$	40.9%	37.9%	30.6%	41.9%	43.6%%
					i i i	

 $\mathcal{C}$  Consolidated basis



## Major Accounts (Loans/Deposits)

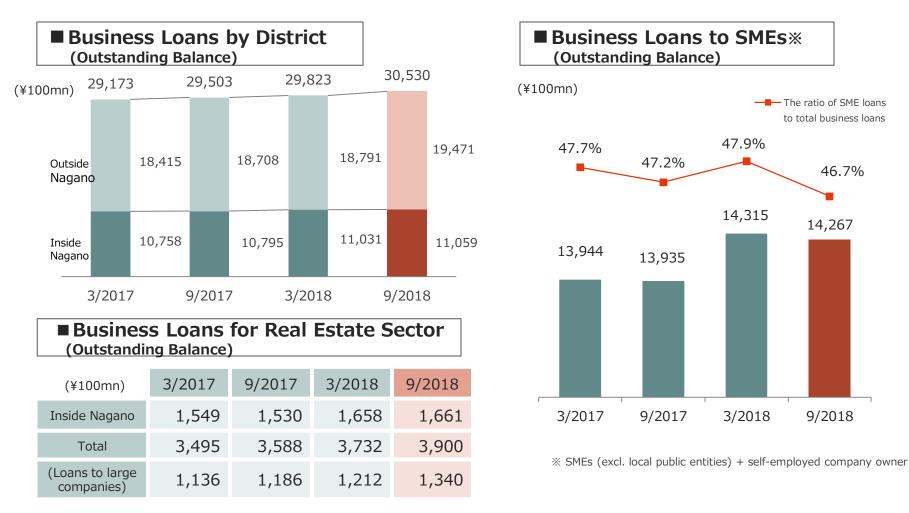
- > Loans and deposits continued to increase, hitting new record highs.
- Loans both inside and outside Nagano Prefecture increased firmly and average balance of loans exceeded the ¥5tn mark.





#### Main Figures (Business Loans)

- Business loans both inside and outside Nagano increased, reflecting the increase in credit needs relating to capital investment of growth industries; total business loans increased by ¥102.7bn from 1H FY2017.
- Business loans to SMEs increased by ¥33.2bn due to the reinforcement of relations with customers.

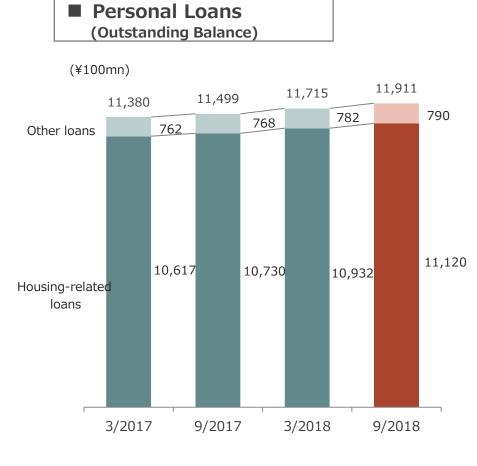


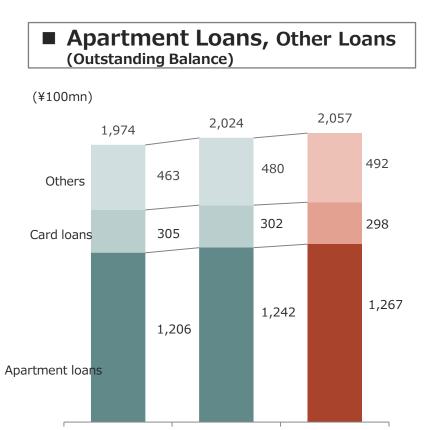
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#### Main Figures (Personal Loans)

- > Personal loans increased by ¥41.2bn from 1H FY2017 to ¥1,191.1bn (record high).
- ▶ Housing-related loans increased by ¥39.0bn to ¥1,112.0bn (record high).





※ Classification codes of apartment loans were reconsidered in March 2018. After this reconsideration, the above figures of Sep 2017 were revised from the previous report.

3/2018

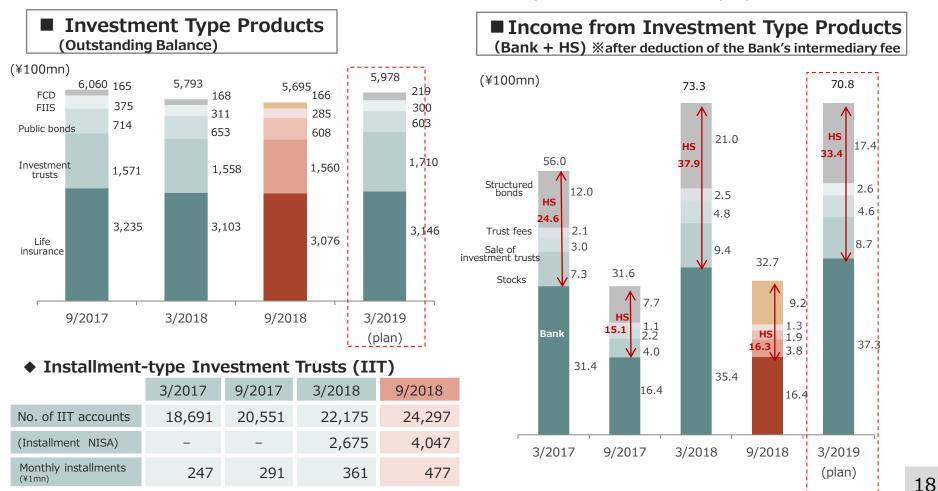
9/2017

9/2018



#### Main Figures (Investment Type Products in Personal Banking)

- Outstanding balance of investment type products (market price) decreased by ¥36.5 from 1H FY2017.
   Investment trusts decreased by ¥1.1bn due to the increase of cancellation backed by the rises in stock prices.
- Income from investment type products increased by ¥0.1bn, reflecting firm sales of structured bonds by the reinforcement of the alliance between the Bank and Hachijuni Securities Co., Ltd.(HS).





# Market Investment (the Change in Outstanding Balance of Securities)

> Progressing diversified investment while continuing yen-denominated securities investment

		0/00/7		0/00/0	0/00/0	
(Cost	basis, ¥100mn)	3/2017	9/2017	3/2018	9/2018	Direction of 2H FY2018
	Interest-bearing JGBs	8,295	8,309	8,013	8,684	$\rightarrow$
	Floating-rate JGBs	1,855	1,845	1,656	1,256	R
ds	Inflation-protected JGBs	365	350	0	11	$\rightarrow$
Bonds	Other domestic bonds	3,797	4,862	4,651	4,816	$\rightarrow$
	Yen-denominated securitized products	701	624	581	582	$\rightarrow$
	Structured bonds etc.	30	156	126	59	$\rightarrow$
Stocks	Domestic stocks	1,173	1,150	1,148	1,162	$\uparrow$
ט ס	Domestic ETF	144	191	161	184	$\uparrow$
inate trust	J-REIT	213	219	263	273	$\rightarrow$
enom ment	Other investment trusts	1,676	1,733	1,796	1,740	$\uparrow$
Yen-denominated investment trusts	Union-type of funds etc.	152	159	185	178	$\uparrow$
≓. ≺	Hedge funds	147	166	224	229	$\rightarrow$
(0	Hedge funds	50	50	47	50	$\rightarrow$
rities	Yen-denominated foreign bonds	79	206	342	352	$\rightarrow$
secu	Foreign stocks, ETF etc.	39	108	103	87	$\uparrow$
Foreign securities	Foreign currency-denominated bonds	2,775	3,216	2,492	2,499	$\rightarrow$
Ĕ	Foreign currency-denominated securitized products	123	274	263	398	$\rightarrow$
	Total	21,614	23,620	22,052	22,558	
	Bond duration (years)	4.17	3.94	3.62	3.68	

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# "Dare to Change; Create the Next Generation"

April 2018 ~ March 2021

# Reform of Sales PromotionStructure and OperationalProcesses $\Rightarrow$ P.24

- Reorganization of operational section
   (change of organization, review of business, outsourcing)
- Reduction of operational processes
- Increasing operational efficiency by IT
- Review of structure (branch/staff)
- Reduction of customers' burden/improving convenience

#### Strengthening and Expansion of "Face-to-Face Sales" in Order to Realize Customer Profits ⇒ P.22

- Strengthening quantity in "face-to-face sales"
- Strengthening quality in "face-to-face sales"
- Expansion of the scale of "face-to-face sales"
- Strengthening "face-to-face sales" of the whole Hachijuni Group

# Expansion of Investment in Developing "Human Resources" and More Opportunities for Their Active Participation $\Rightarrow$ P.23

- Career path/program of nurturing human resources
- Staff support system according to their age
- Personnel exchanges within the Hachijuni Group
- Nurturing human resources in specialized fields
- Work style reform



## Progress in the 31st Long-Term Management Plan [Numerical Targets]

Management Targ	Management Targets				gets	
	Targets	9/	2018		Targets	9/2018
Net income attributable to owners of the parent	(FY2020) ¥ <b>25.0bn</b>	¥1(	0.8bn	Amount of greenhouse gas emissions reduced (compared to FY2013)	(FY2020) <b>15%</b>	FY end release
Ratio of consolidated profits to parent company's profits	(FY2020) <b>1.25</b>	0	.94	No. of new contracts for electronic delivery services: cases (over 3 years)	3,000	1,978
Dividend payout ratio (consolidated)			d forecast) <b>).8%</b>	No. of new contracts for and renewals to e-livret: cases (over 3 years)	100,000	22,579
Regional Vitality Targets			No. of environmental investments and loans:	3,000	415	
	Targe	ets 9	/2018	cases (over 3 years)	3,000	415
No. of new business launch (over 3 years): companies	nes <b>1,00</b>	0	194			
No. of cases through busin matching (sales channels			943	Long-Term Manage	ement Guideli	ne
development, etc.) (over 3 years)	6,00	U	945		Guideline	9/2018
No. of cases utilizing private placement bonds, funds, etc. 5 (over 3 years)		0	125	ROE	5% or higher	(FY end forecast) 2.88%
No. of business successions M&As, and change/discontinuation of businesses: cases (over 3 y	1,00	0	225			



#### Theme 1 Strengthening and Expansion of "Face-to-Face Sales" in Order to Realize Customer Profits

Providing financial services most suited to customer needs

Nurturing Human Resources for the Coexistence of "Quality" and "Quantity"

(Quality) Review of training programs of staff in charge of corporate/individual customers to reinforce their consulting skills

(Quantity) Nurturing 500 staff to take charge of consulting businesses at counters by adding new training

Enhancing Both "Quality" and "Quantity"



#### New Small Office ~ "Hachini-no-Madoguchi (Hachini's Desk)"~



Hachini-no-Madoguchi (the Bank's first branch located in a supermarket) opened in November 19.

- > Operation staff:  $1 \sim 2$  staff
- > ATMs: deposit/withdrawal, and transfer
- Original tablets: other transactions such as account opening, change of registered items

#### **Providing New Transaction Styles**



#### Progress in the 31st Long-Term Management Plan ②

# Theme 2 Expansion of Investment in Developing "Human Resources" and More Opportunities for Their Active Participation

#### Creating personnel system focused on each staff's growth and worthwhileness of working

Abolition of 55 Years Old Retirement System of Managerial Posts

Age limit system of managerial post was abolished in July 2018.

Clarifying expected roles of over 55 years old staff, thereby utilizing their experience values for staff training and revitalization of the Bank



Work Style Unconstrained by Age

#### Appointment of Sales Assistant Staff to Managerial Posts





Sales assistant staff can take managerial posts in July 2018.

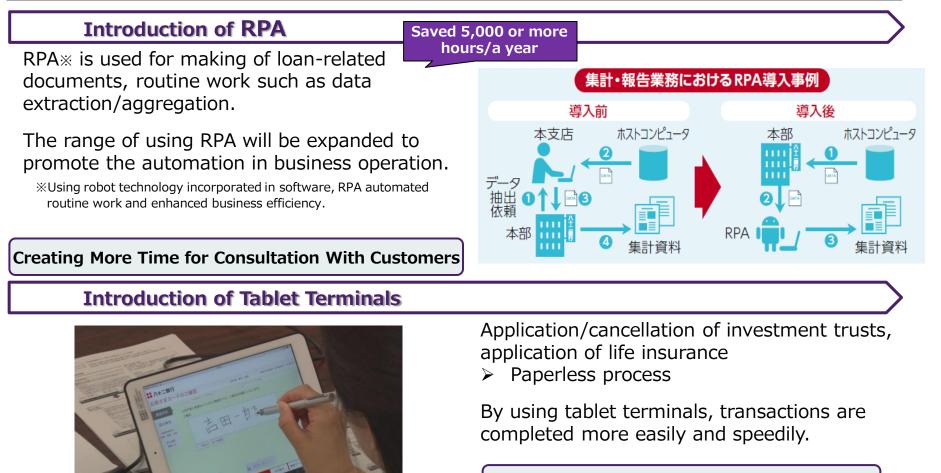
Staff having ability and desire can exert their utmost efforts by getting more opportunities, contributing to regional community.

Work Style Unconstrained by the Occupation Type

# Progress in the 31st Long-Term Management Plan $\ensuremath{\textcircled{3}}$

#### Theme③ Reform of Sales Promotion Structure and Operational Processes

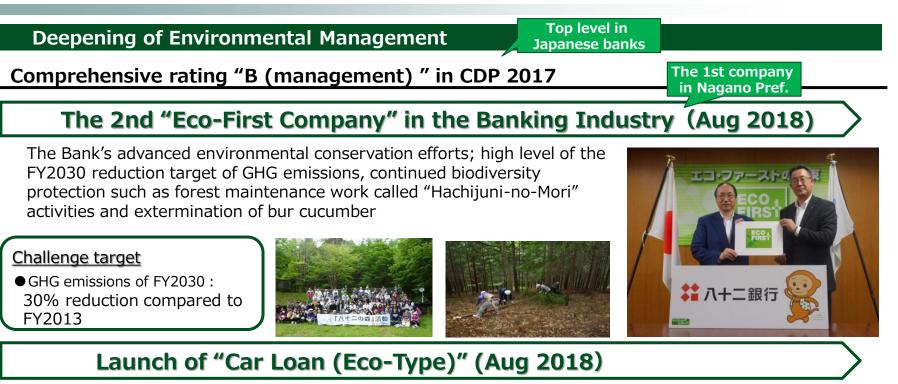
Reinforcement of counter sales structure by increasing operational efficiency Improving customers' convenience by using automation and self-services



**Reduction of Customers' Burden** 



## Progress in the 31st Long-Term Management Plan ④



"Car loan (eco-type)" was launched as a renewal version of "Car loan eco-merit", mainly provided to customers using eco-car tax break. The amount of 0.1% of the loan (average balance of the first year) is donated to Nagano Association for Conserving Environment through the Bank. That donation is used for CO2 reduction in Nagano Prefecture and the prevention of global warming.

%The association in which public sector and private sector cooperates in promotion of global warming protection

